



IT Systems Senior Engineer

This is a great opportunity for an experienced Systems Engineer to further develop their skills within a growing, supportive and dynamic IT company.

Your role will involve supporting client's predominantly in London and the southeast and when required, travelling to their sites to deliver on-site technical assistance, projects and solve issues and breakdowns. Additionally, you will also be on a shared rota to provide out of hours support, it is therefore essential that you are a clear and logical thinker with a quality approach to customer service.

As an IT Systems Senior Engineer, you will be responsible for the delivery of key installations and projects including virtualisation, network design and implementation, security solutions, and Microsoft Server and Exchange rollouts. The ability to solve problems alone and understand when to escalate to your colleagues as part of our close knit support team. The ideal IT Systems Senior Engineer will also have all/some of the following:

- Experience of providing 1st 2nd and 3rd line support
- Field Service exposure
- HP / Dell and leading manufacture hardware support experience essential
- Relevant qualifications, such as CCNP, MCSE
- A good understanding of TCP-IP, DNS, AD, Routing
- Experience with Cisco and HP networks
- Experience with MS Server Operating Systems, including Server 2003/2008, Exchange 2003/2007/2010, SQL, VMware, Firewalls and Network Security
- It is also essential that you are a clear and logical thinker with a quality approach to customer service.

