



Field Engineer

This role will involve supporting clients throughout the UK, travelling to their sites to deliver on-site support for hardware/software fixes.

The successful candidate should have proven experience as a Field Engineer and ideally qualified, preferably have a full clean UK driving license and be able to provide reliable and high level customer service.

Responsibilities will include:

- Provide on-site installation & service repair calls as required
- Meet the required Service Level Agreements
- Build a rapport with customers & identifying other product needs
- Maintaining accurate timesheet records

Personal Attributes:

- Friendly and reliable with good organisational skills
- Confident manner and excellent communication skills
- Can work under pressure to deliver a high standard of service
- Proven track record within a service desk environment
- Be self motivated

